

Steps U.S. Patients Can Take to Protect Themselves When Ordering Prescription Drugs From Canadian Mail-order Pharmacies

1. Look for the Provincial pharmacy license number on the pharmacy website
2. Phone the Provincial Regulatory Authority to confirm the license
(see www.napra.org or www.pharmacists.ca to view a list of the regulators)
3. Look for a physical address in Canada on the website
4. Look for toll free phone numbers to call from the U.S.
5. Call the toll free number and speak to a Customer Service rep or Pharmacist
6. Make sure the pharmacy requires a prescription from a licensed physician
7. Make sure the pharmacy requires a patient medical history including allergies
8. Make sure the pharmacy requires you to sign a patient agreement to order
9. Look for the CIPA Certification Seal on the pharmacy website
(Member of the Canadian International Pharmacy Association)
10. Avoid SPAM & pop-up ads that promise cheap prescription drugs or narcotics